**OSSERVAZIONI E PROPOSTE**

**ATTIVITÀ DI SUPPORTO, SERVIZI DI ASSISTENZA (COMPRESO L’AGGIORNAMENTO NORMATIVO DEL SOFTWARE ED ELIMINAZIONE DI DIFETTI E/O MALFUNZIONAMENTI RISCONTRATI O SOPRAVVENUTI), SERVIZI DI FORMAZIONE, SUL SISTEMA INFORMATIVO GESTIONALE E DIREZIONALE URBI SMART 2020 NONCHÉ LA MANUTENZIONE ADEGUATIVA E CORRETTIVA ATTRAVERSO IL RINNOVO DELLA LICENZA D’USO N. L1200158-REGIONE MOLISE INTESTATA ALLA REGIONE MOLISE**

Il/La sottoscritt….,

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Nat… a ……………………………………………………………………………………………. Il ……../...…../…..……….(Prov..…….)

residente in …………………………………………………………….………………………………..………………………..(Prov.…….)

Via ………………………………………………………………………………………………………………………………….……, n....……….

in qualità di ….……………………….………….….. della Società ………………………………………………………………………..

con sede in …….……………………………………………….…………………………………………. (Prov. ……) CAP ………………

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C.F. n°. ………………………………………………..…………… P.I. n°.……………………………………………………………….……..

Di seguito elenca le proprie Osservazioni/proposte

. Servizi oggetto della fornitura

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3. Servizio di gestione e manutenzione correttiva del software applicativo

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4. Manutenzione correttiva (MAC)

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5. Servizio di manutenzione evolutiva del software applicativo

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6. Principali requisiti per le applicazioni ed i prodotti realizzati

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7. Servizio di help desk e assistenza agli utenti

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8. Esecuzione dell’appalto

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9. Modalità di erogazione dei servizi

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10. Orario di servizio

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11. Erogazione degli interventi di manutenzione evolutiva del software applicativo

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12. Regole generali di fornitura

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13. Livelli di servizio

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Luogo e data, ……………………….

Firma del Dichiarante